



FINANCE TRUST BANK

EXTERNAL JOB OPPORTUNITY

Finance Trust Bank (FTB) is now a Tier 2 Financial Institution that is regulated by the Central Bank of Uganda. The bank serves a clientele of over 300,000 depositors and over 37,000 borrowers, through a network of 34 branches countrywide. The bank offers a variety of Products and services including Savings, Current accounts, Loans, Money transfer services, and Bills payments to its target market which comprises of micro, small and medium entrepreneurs, salary earners and youth. To meet the needs of its growing customer base, the company is seeking to recruit dynamic, self-motivated, result-oriented professionals to fill the following position.

WASH Supervisor

This position reports directly to the **Manager Employee Banking** and will be based at Head Office.

Role of the Job:

WASH Supervisor will keenly monitor qualitative growth of the WASH loan product and provide support to the WASH team in the branches to enhance Productivity and growth of the product.

Key Result Areas:

- Support, monitor and supervise the performance of WASH Credit Officers in all branches.
- Identify new business opportunities and grow the existing relationships for WASH loans.
- Prepare on a daily, weekly and monthly basis, reports for new WASH loan portfolio, sales and recoveries.
- Regularly monitor and follow up on resolutions of WASH customer service issues in the branches prepare and submit a weekly report to Credit Manager Consumer.
- Ensure daily review of WASH loans in arrears, expected payments and effectively follow-up for timely collection.
- Carry out regular review of active WASH loans, identify early warning signals, and take corrective actions in line with the credit policy and procedures.
- Ensure follow up and compliance with any post disbursement conditions and covenants for WASH loans e.g. further charges, caveats, turnover covenants, payment of insurance policies, etc.
- Follow-up on timely resolution of audit, compliance and supervisory issues as well as implementation of the recommendations and take corrective actions in line with the credit policy.
- Regularly conduct snap checks on WASH loan customers.
- Manage and monitor daily attendance of WASH credit officers.
- Develop Monthly activity plans.

Minimum educational and technical competence requirements:

- Bachelor's degree in Business Administration, Social Sciences, accounting, Finance or any other related discipline gained from a reputable University.
- A minimum of three years of related experience in the position of Credit Officer in a financial institution.
- Good Interpersonal skills.
- Good Customer Service Skills.
- Good Oral & Written communication.
- Good Sales and Marketing skills.
- Good knowledge of MS Office applications.
- Excellent interpersonal skills.
- Good oral and written communication skills.
- Flexibility and willingness to travel and work upcountry.
- Personal Team player
- Willing to learn
- Ability to work well under pressure.
- Must be a person of integrity.

Position carries an attractive salary and benefits package.

How to Apply:

Suitably qualified candidates should address their application to Head of Human Resource, Finance Trust Bank, TWED PLAZA, Plot 22B, Lumumba Avenue, Kampala, Uganda, and email it to jobs@financetrust.co.ug as well as photocopies of academic documents, CV and application letter indicating your salary expectation. The CV should include telephone contacts and email addresses of three referees, one of whom should be the most recent employer.

Send your application as **ONE PDF** document containing an application Letter, Detailed CV, Academic documents and certificates.

Applications in word format or as separate images will not be considered.

Closing date for submission of the applications is **14 October 2026**. *Only shortlisted candidates will be contacted directly on Tel. Numbers 0312 222600 or 0414 341275 ONLY.*

Please note that in line with the Bank procedures, no job offers are made online.