



FINANCE TRUST BANK

JOB OPPORTUNITY

Finance Trust Bank was licensed as a Tier 1 Commercial Bank on 11th November 2013, taking over the financial services business of Uganda Finance Trust Limited (MDI). Today Finance Trust Bank is a fully-fledged commercial bank serving a clientele of over 500,000 depositors and over 37,000 borrowers, through a network of 34 branches country wide. The bank offers a variety of Products and services including; Savings, Current accounts, Loans, Money transfer services and Bills payments to its target market which comprises of micro, small and medium entrepreneurs, salary earners and youth.

In order to meet the needs of its growing customer base, the company is seeking to recruit dynamic, self-motivated, result-oriented professionals to fill the following position.

1. SUPERVISOR INVESTIGATIONS

This position reports to the **Manager Security and Investigations** and will be based at **Head Office**.

Role of the Job:

The Investigations Supervisor is responsible for managing investigations into suspected fraud, financial crimes, regulatory breaches, and internal misconduct within the bank. The role ensures compliance with regulatory requirements, internal policies, and industry best practices while safeguarding the bank's reputation and assets.

Key Result Areas:

Investigation Management

- Supervise and coordinate investigations into fraud, money laundering, bribery, corruption, and other financial crimes.
- Ensure timely and accurate documentation of all investigation activities.
- Review investigation reports for completeness and accuracy before submission to management or regulators.

Team Leadership

- Conduct regular training sessions for the team.

Compliance & Regulatory Adherence

- Ensure investigations comply with local laws, banking regulations, and internal policies.
- Liaise with law enforcement agencies, regulators, and other stakeholders as required.
- Maintain confidentiality and integrity of sensitive information.

Risk Assessment & Reporting

- Identify emerging fraud trends and recommend preventive measures.
- Prepare periodic reports for Senior Management on investigation outcomes and risk indicators.
- Support audits and regulatory inspections related to investigations.

Process Improvement

- Develop and implement best practices for investigation processes.
- Recommend enhancements to fraud detection systems and controls.
- Contribute to policy reviews and updates.

Fraud Management

- Participate in the development and Implementation of the Fraud Risk Management policies and procedures and ensure that all applicable external laws and regulations and internal policies, procedures, limits and other risk control requirements are implemented and complied to.
- Exercise Risk Control Ownership for the Bank's Fraud Risk function.
- Maintain a proactive, independent, balanced fraud risk and deterrent awareness culture within the Bank.
- Ensure various fraud risks are being actively prevented, detected and investigated in a timely manner on an end-to-end and process-based basis.
- Coordinate the collation of fraud loss data, investigative root cause analysis, external industry information for reporting to Management and ensure Lessons Learned are shared with stakeholders in a timely manner.
- Identify and share Industry fraud risk infrastructure and management practices and work with the business functions for their feasibility and implementation.
- Gather market fraud intelligence to drive current and future fraud containment strategies.
- Identify, assess, and implement leading technology solutions to improve fraud loss containment.
- Act quickly and decisively when any risk and control weaknesses become apparent and ensure they are addressed within an appropriate timeframe and escalated through Management Risk Committee.
- Develop and maintain fraud management capabilities, skills and infrastructure that follow both internal policies and external regulations.
- Financial Targets as will be agreed with supervisors from time to time at the beginning of the appraisal period.

Minimum educational and technical competence requirements:

- Bachelor's degree in law, Finance, Criminology, or related field.
- Professional certifications such as CFE (Certified Fraud Examiner) or ACAMS preferred.

- Minimum 5 years of experience in investigations, fraud management, or compliance within banking or financial services.
- Strong knowledge of banking operations, AML/CFT regulations, and fraud risk management.
- Excellent analytical and problem-solving skills.
- Strong leadership and team management abilities.
- High ethical standards and attention to detail.
- Effective communication and report-writing skills.
- Ability to work under pressure and handle sensitive matters discreetly.

Position carries an attractive salary and benefits package.

Applications:

Suitably qualified candidates should address their application to Head of Human Resource, Finance Trust Bank, TWED PLAZA, Plot 22B, Lumumba Avenue, Kampala, Uganda, and email it to jobs@financetrust.co.ug as well as photocopies of academic documents, CV and application letter indicating your salary expectation. The CV should include telephone contacts and email addresses of three referees, one of whom should be the most recent employer.

Closing date for submission of the applications is **3rd February 2026**. Only shortlisted candidates will be contacted directly on Tel. Numbers **0312 222600 or 0414 341275 ONLY**.

Please note that in line with the Bank procedures, no job offers are made online.

Finance Trust Bank is an equal opportunity employer; all qualified applicants will be considered without regard to certain protected characteristics.